Electronic exchanges in rural areas of Maharashtra

1197. SHRI VITHALRAO MADHAVRAO JADHAV :

SHRI AJIT P. K. JOGI :

Will the Minister of COMMUNICATIONS be pleased to state :

(a) what is the proportion of failure of telephone operations in different telephone exchanges of urban and rural parts of the country;

(b) whether it is a fact that the telephone operations are mostly non-working at the district level and village level, if so, what are the reasons therefor;

(c) what is the total number of electronic exchanges in operation in rural areas of Maharashtra and especially in Nanded district; and

(d) by when every village of Maharashtra will be connected by telephone communications with its effective service and what are the plans to improve such functioning of telephone system ?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU) : (a) Failure of telephone operations by way of LOCAL CALLS, STD CALLS & TRUNK CALLS (Manually put through) for the year 1991-92 is as below :

	Rural	Urban
(i) Failure of local calls, as percentage	2.9	3.7

(ii) Ineffective Trunk calls-Over-all 23% for both Rural & Urban.

(iii) Failure of STD calls-Over-all 13.9% for both Rural & Urban.

(b) No, Sir.

(c) No. of electronic exchanges in operation in rural-areas of Maharashtra-565.

No. of electronic exchanges in NANDED district-14.

(d) All villages in Maharashtra will be provided telecom facilities by March, 99.

With a view to improve functioning of telephone systems effectively, all outdated exchanges like MAX-II, MAX-II, CBM & CBNM etc. are planned to be replaced by the end of Eighth Five Year Plan.

Applicants for Telephone Connections in Jalandhar

1198. SHRI IQBAL SINGH : Will the Minister of COMMUNICATIONS be be pleased to state :

(a) what is the total number of persons registered in Jalandhar for getting telephone connections at present; and

(b) what steps have been taken by Government for their quick disposal ?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU) : (a) The total number of persons registered in Jalandhar for getting telephone connections as on 31-10-92 is 17993.

(b) Expansion plans are being drawn to meet the departments Eighth Five Year Plan objective of providing telephone connections practically on demand in places having small telephone exchange systems by March 1997 and to contain the waiting period to two years by the end of the eighth plan period for large telephone exchange areas.

टेलीफोन उपभोक्ताओं को मुआवजा

1199. **श्री शिवचरण सिंह** : क्या संचार मंत्री यह बताने की कृपा करेंगे कि :

(क) गत वर्ष के दौरान टेलीफोन उपभोक्ताओं के हितों के संरक्षण अथवा टेलीफोन सुविधाओं के विस्तार के संबंध में उनके द्वारा की गई घोषणाओं का ब्यौरा क्या है ;

(ख) क्या गलत रीडिंग, गलत बिल बनाने और टेलीफोन खराब पड़े रहने के कारण उपभोक्ताओं को हुई असुविधा के लिए टेलीफोन विभाग द्वारा उन्हें कोई मुआवजा